



CALL US 1-877-WHENEVER (943-6383)

Iridium Satellite Phone Rental Agreement

Please print legibly. Complete ALL information fields and return entire Agreement to SatellitePhoneStore.com via:

FAX: 1.877.971.2255

SCAN & EMAIL: fax@satellitephonestore.com

MAIL: 1945 17th Street

Sarasota, FL 34234

Call 1.941.955.1020 or 1.877.WHENEVER (943.6383) with questions or concerns.

Next day orders received between 4:30 pm and 6:30 pm (EST) Monday through Friday and on Saturday will incur a \$40.00 expedite fee. For shipments needed after hours, Holidays, and Sundays call for available options. International customers please see page 6.

SECTION 1 – CUSTOMER RENTAL INFORMATION

Residential address Commercial address

Customer Name Company Name (if any) Date of Application

Applicant's Address

City State Zip Country

Daytime Phone Number Cell / Mobile Number Fax Number

Primary email Secondary email (You will receive order confirmation, and shipping tracking information, emails are not shared with non related parties)

Alternate contact person information:

Name Phone Number Email

Delivery address is different from above Residential Commercial

Attention to:

Street Address

City State Zip Country

This RENTAL AGREEMENT ("Agreement") is made and entered into as of the date indicated below between Whenever Communications llc. DBA: SatellitePhoneStore.com and the Customer.

SECTION 1.2 – AREA OF USE, EFFECTIVE RENTAL DATES

Please indicate intended area of use: (Exact location Countries/Area/Etc.—Very important!)

Receive ON (MM/DD/YY)

This is the day the equipment is needed to be delivered.

Return ON (MM/DD/YY)

This is the day the equipment is expected back in Sarasota FL.

Rental period begins on requested delivery date. SPS is unique in providing our Customers renting 7 days or longer with three '3' complimentary return days. (Including weekends and holidays)

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SECTION 1.3 – EQUIPMENT SELECTION & RENTAL RATES

Iridium Motorola 9500: Good choice for lighter use and backup communications with data (7.6"H x 2.44"W x 2.66"D) (1 lb. 6 oz.)



Iridium 9500 Satellite phone rental, only \$29.95 a week!

Weekly Rate: Number of phones _____ X Number of weeks _____ X \$29.95 = _____

Daily Rate: Number of phones _____ X Number of Days _____ X \$12.95 = _____

*Minimum minute bundle is required

Iridium 9505A: Most reliable & durable Iridium satellite phone. (6.2"H X 2.4"W X 2.3"D) (13.2 oz.)



Iridium 9505A Satellite phone rental, only \$49.95 a week.

Weekly Rate: Number of phones _____ X Number of weeks _____ X \$49.95 = _____

Daily Rate: Number of phones _____ X Number of Days _____ X \$12.95 = _____

- Limited stock available, *Minimum minute bundle is required

Iridium 9555: Newest & smallest Iridium phone (5.62"H X 2.16"W X 1.18"D in.) (9.4 oz.)



Iridium 9555 Satellite phone rental, only \$79.95 a week!

Weekly Rate: Number of phones _____ X Number of weeks _____ X \$79.95 = _____

Daily Rate: Number of phones _____ X Number of Days _____ X \$15.95 = _____

- Limited stock available, *Minimum minute bundle is required

Regular Rate		\$1.78 Per Minute — No Bundle and Overage Rate	
	60	\$1.59 per min. (\$95.40 each)	Quantity of 60 Minute Prepaid Bundles _____
	120	\$1.39 per min. (\$166.80 each)	Quantity of 120 Minute Prepaid Bundles _____
	500	\$1.19 per min. (\$595.00 each)	Quantity of 500 Minute Prepaid Bundles _____
	750	\$1.14 per min. (\$855.00 each)	Quantity of 750 Minute Prepaid Bundles _____
	1000	\$1.10 per min. (\$1100.00 each)	Quantity of 1000 Minute Prepaid Bundles _____
	2000	\$0.99 per min. (\$1980.00 each)	Quantity of 2000 Minute Prepaid Bundles _____
Pooled Minutes	Use pooled minutes (below) to share between two or more satellite phone rentals		
	500	\$1.39 per min. (\$695.00 each)	Qty of 500 Pooled Minute Prepaid Bundles _____
	1000	\$1.35 per min. (\$1350.00 each)	Qty of 1000 Pooled Minute Prepaid Bundles _____
	2000	\$1.29 per min. (\$2580.00 each)	Qty of 2000 Pooled Minute Prepaid Bundles _____
	5000	\$1.19 per min. (\$5950.00 each)	Qty of 5000 Pooled Minute Prepaid Bundles _____

NOTES & OTHER CHARGES:

All incoming SMS (Text Messages) are FREE; outgoing text messages cost \$0.59 per 160 character message. The 9505A and the 9555 are the only devices capable of sending SMS/Text Messaging. No daily minimum usage required – you pay for what you use. There are no refunds for unused bundled minutes. The rate beyond bundled minutes is the regular home rate of \$1.78 per minute. The additional daily rental fee beyond the rental period is \$12.95 day. Any calls made from an Iridium Serviceable Unit (ISU) to any other satellite phone/unit are billed at the flat rate of \$11.00 per minute. Two-stage dialing rate will be the same as the standard outgoing calling rate or from a bundled minute plan. Phone choice is subject to availability. Rental period begins with requested day of delivery. There is a \$15 processing fee to make any changes or additions to selected services after rental begins.

Restrictions:

For questions whether an Iridium phone may be taken into a specific country, it is recommended that Iridium users contact the Consulate or Customs offices for the Country in question. Currently North Korea is the only country Iridium is not allowed to register on the network. Since Iridium does not determine this information, each country is different and regulations may change without notice.

SECTION 1.4 – METHOD OF SHIPMENT: Shipping Options

Shipping costs include 1 phone, additional phones \$6.95 each. International customers will be charged any applicable duty fees, Satellite Phone Store is not responsible for customs delays. Signature required upon delivery unless indicated by checking the last box and initialing where indicated. Rates quoted below are USA destinations. Next day orders after 4:30pm EST. M-F, Saturdays, and Sundays subject to \$40 expedite fee. If the order being submitted is on a weekend or for same day delivery please call us to confirm flight schedules and availability.

- \$24.95 – 3rd Business Day Shipping Day**(by 4:30 pm businesses addresses, 7:00 pm residential areas) Contiguous USA only
- \$34.95 – 2 Day shipping** (by 4:30 pm businesses addresses, 7:00 pm residential areas)
- \$44.95 – Next Day** (by 4:30pm next day)
- \$54.95 – Priority Overnight by 10:30 AM** (10:30am most cities, rural areas may be later)
- \$89.95 – Overnight AM First Delivery** (by 8:30 AM; available in most major cities only)
- \$69.95 -- Saturday – Next Day Air** (12:00pm most cities)
- \$129.95 – Same Day - Next available flight to destination airport** (US Airways, Continental, or Delta airlines from airport code SRQ)
- \$24.95 – Florida Priority Overnight** (10:30 next morning)
- \$39.99 – Intra-Day shipping in Florida or neighboring states via Greyhound for station pickup**
- FREE – Florida 1-day w/UPS Ground** (applies only to shipments being delivered within Florida.)
- International Destinations: see UPS.com for quote on 4lb package. None US/Canada locations require \$1500 wire deposit per phone
- “NO DELIVERY SIGNATURE OPTION”** – Package will be left at premises. **Initial below.**
 _____ (Customer Initials) I accept responsibility for the shipment of rented unit(s) without signature upon delivery.

SECTION 1.5 – STANDARD INCLUDED RENTAL EQUIPMENT

The following standard equipment has been or will be provided to the customer as part of this Agreement. Proof of delivery and return will be provided by both parties through execution of a delivery receipt or signed delivery via common courier unless waived by the customer.

STANDARD RENTAL EQUIPMENT : Satellite Phone • 2 Batteries • AC Wall Charger • Carrying Case • Users Guide

STANDARD EQUIPMENT VALUE BY UNIT: 9505A: \$1,300 • 9500: \$900 • 9555: \$1595

OPTIONAL EQUIPMENT VALUE: data kit \$179 • car charger \$50 • solar panel \$200 • broken antennas \$297.00 • batteries \$95

• Antenna w/1.5m cable \$110 • antenna w/5m cable \$200 • laptop \$1000 • cell phone \$200 • leather case/ water glove \$45 • pelican case \$55 • International Adapter Plugs \$109.99 • Antenna Adapter \$39.99

SECTION 1.6 – OPTIONAL/ADDITIONAL RENTAL ACCESSORIES / ADD-ONS

OPTION	COST	QUANTITY	TOTAL
<input type="checkbox"/> Voicemail with message notification	\$15.00/Rental	X _____	\$ _____
<input type="checkbox"/> Watertight custom-cut Pelican hard case	\$15.00/Rental	X _____	\$ _____
<input type="checkbox"/> USB & Serial Compatible Iridium Data Kit (PC/OS X Ready*)	\$25.00/Rental	X _____	\$ _____
*The 9555 Data connection only works for XP and Vista, OS X is not currently supported, if you are using OS X please rent the 9505A sat phone and data kit.			
<input type="checkbox"/> International Adapter Plugs	\$3.95/Rental	X _____	\$ _____
<input type="checkbox"/> 12volt DC Cigarette Lighter Adapter	\$10.00/Rental	X _____	\$ _____
<input type="checkbox"/> Solar Panel 12V 0.7lb foldable (includes cigarette lighter adapter)	\$35.00/Rental	X _____	\$ _____
<input type="checkbox"/> Leather case	\$7.00/Rental	X _____	\$ _____
<input type="checkbox"/> Waterproof glove	\$7.00/Rental	X _____	\$ _____
<input type="checkbox"/> Hands-free earpiece for 9505A (New, yours to keep)	\$10.00/Sale	X _____	\$ _____
<input type="checkbox"/> Magnetic Mount Antenna w/1.5 meter cable with Antenna Adapter	\$10.00/Rental	X _____	\$ _____
<input type="checkbox"/> Magnetic Mount Antenna w/ 5 meter cable	\$35.00/Rental	X _____	\$ _____
<input type="checkbox"/> Additional High Capacity Battery(s)	\$15.00/Rental	X _____	\$ _____
<input type="checkbox"/> Mexico cell phone ad on, unlimited calls to/from USA/Mexico	\$7.95/Day	X _____	\$ _____
<input type="checkbox"/> UPS 2-Day Air Return Shipping Label (Domestic USA shipments only)			
\$28.00 for one (1) phone, each additional phone is \$4.95		X _____	\$ _____
<input type="checkbox"/> Data Ready Laptop	\$50.00/Weekly	X _____	\$ _____
<input type="checkbox"/> Damage/Breakage Protection \$3.99 / Daily or \$85 per month X No. units _____ X Days Rental _____ = \$ _____			
<input type="checkbox"/> Loss* & Damage/Break Protection \$6.99 / Daily or \$125 per month X No. units _____ X Days Rental _____ = \$ _____			

(Damage deductibles – Satellite Phones \$100, Laptops \$100, \$25 accessory.)

(Loss deductibles – Satellite Phones \$300, Laptops \$250, \$25 accessory.)

*Police report must be filled and provided to SPS for acceptance of any loss claims, Loss protection only available on rentals staying in USA & Canada.

Total Amount for Optional Items = \$ _____

Please let us know how you heard about us – Google, Yahoo, magazine, trade show, friend, Repeat customer, etc. If you found us on internet, please also provide your search terms.

(Thank You)

SECTIONS 2.0-14.0 – RENTAL TERMS & CONDITIONS

SECTION 2 – AGREEMENT TO RENT

SPS agrees to rent to Customer, and Customer agrees to rent from SPS, the mobile satellite equipment (hereafter designated "Equipment") described above for the term of the Effective Dates of Rental, except as otherwise provided herein. The Customer agrees to use the rental equipment with SPS' Iridium services.

SECTION 3 – TERM

The term of this Agreement begins on the Effective Date, as shown above, and except as otherwise provided herein, will continue until the equipment is returned to SPS as noted in the terms of the effective date and return grace period.

SECTION 4 – PAYMENTS & CHARGES

4.1 Rental Charges - Customer agrees to pay rental charges and any other applicable fees **IN ADVANCE** prior to shipment to designated shipping address. A security deposit reserve as noted in Section 4.2 will be required as security for the return of the equipment in good condition. This deposit is not a charge and Customer agrees to provide such deposit by signing this agreement.

The customer will pay additional daily rental fee beyond the rental period for the selected device. **No daily minimum** usage required – you pay for what you use. There are no refunds for unused bundled minutes. The rate beyond bundled minutes is the regular home rate of \$1.78 per minute.. Customer's credit card will also be charged the applicable airtime charges plus surcharge & fees of 9.75% Inside FL and 2.75% Outside of FL. SPS will either present customer with an itemized call detail record for all calls made by the rental phone usually within 30 to 90 days after the end of the rental, or the customer will hear an automated message at the beginning of every call with time left on airtime card. (Customer may calculate remaining airtime balance by deducting the balance of minutes used from total minutes purchased.) Until SPS receives the Equipment, the Customer shall remain bound by the obligations of this Agreement.

4.2 Security Deposit/Reserve – A charge for a security deposit/reserve may be placed against the Customer's credit card, as stated above, on or before the Effective Date. This deposit may be retained by SPS and will be applied against Customer's account for payment of rent or damages to or loss of the Equipment, or any other payment owed to SPS by Customer. Currently SPS charges \$0.0 for Kyocera / Motorola 9500 and \$0.0 for Motorola 9505A and 9555 as a security reserve. Once account has been finalized and charges paid, any remaining deposit will be credited back to same credit card.

4.3 Required Testing, Evaluation, or Repairs-- If returned equipment appears broken, or water damaged an evaluation charge of \$130 may be charged for inspection. Parts and repairs required to return equipment back to service will be charged separately. Repair costs are \$100 per hour plus cost of replacement parts. This charge will apply immediately after evaluation of equipment. If terminal cannot be repaired, then customer will be held responsible for the replacement cost of equipment. If insurance was purchased, then the charge will be for the deductible stated for the damaged equipment.

4.4 Other Costs – In addition to the applicable equipment rental charge and airtime, the Customer also agrees to pay for any additional equipment selected above. Any and all shipping costs to transport Equipment between the Customer and SPS or its designated storage location(s) are the responsibility of the Customer. Specified shipping charges outlined above are rates for the Continental United States *only*. SPS utilizes UPS, USPS, and sometimes other carriers for rental shipments.

4.5 Data transmission use & Dropped Calls - Due to the technical nature of data setups and the inherent sophistication of data transmission through a variety of operating systems, SPS makes no representation as to the success of data calls through the system. Customer agrees that all data call attempts, regardless of ultimate successful transmission and termination, will be paid for. No credit will be given in the event of disputes of this nature. Along with potential incorrect use such as attempted use next to a building or other obstruction, the Iridium system (a Low Earth Orbit satellite

constellation) has inherent flaws and anomalies that can create dropped calls of either voice or data nature. **Dropped calls will not be credited.** SPS can provide data setup technical support beyond the normally provided setup instructions at an additional charge. Please consult with a sales representative for more details.

4.6 Taxes, etc. – Customer will either pay directly or indirectly for any taxes or governmental fees such as use, property, excise, customs duty or other taxes, license fees, assessments, permits or commissioning and registration fees relating to the shipment, activation and rental of the Equipment.

SECTION 5 – EQUIPMENT USE, SITE & INSPECTION

5.1 Within 24 hours of receiving equipment, customer must **TEST** equipment is in working order by calling 001-480-752-5105 and that customer fully understands proper use of equipment before departure on their voyage

5.2 Customer shall be responsible for obtaining any license, permit or permission from any governmental or regulatory agency which may be necessary for or imposed upon the operation of the Equipment. The Customer will exercise due care with and will permit only qualified personnel to use and operate the Equipment. Such use and operation shall be only according to written instructions provided by SPS. Customer will not use or operate the Equipment in any illegal manner or for any illegal purpose nor in violation of any law, ordinance or regulation. The Customer will keep SPS advised of the changes to the specified Equipment's site or usage location. The Customer will permit SPS or its Agent to inspect the Equipment during the term of this agreement with any reasonable notification.

SECTION 6 – WARRANTY

SPS warrants that each item of equipment will be suitable for normal operation and use at the time of delivery. **SPS MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED, WRITTEN OR ORAL, AS TO ANY MATTER WHATSOEVER. SPS DISCLAIMS ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.**

SECTION 7 – OWNERSHIP & SECURITY INTEREST

7.1 Ownership - Customer acknowledges that SPS is and shall remain the owner of the Equipment until title is conveyed to the Customer by an attached separate lease/sale or sale agreement. Customer will protect SPS's ownership rights against claims, liens and other encumbrances by Customer's creditors or other claimants against Customer. Customer will not remove, obliterate or obscure markings which identify SPS as owner of the Equipment.

7.2 Security Interest - Customer will execute and deliver to SPS documents and forms which are reasonably necessary or desirable to protect SPS's ownership and interest in the Equipment, including financial statements as specified under the Uniform Commercial Code.

SECTION 8 – INSURANCE & RISK OF LOSS

8.1 Insurance - SPS offers insurance against equipment damage if selected on equipment accessories section, a separate option for loss is also offered for customers traveling to some areas as listed. Customer may seek their own insurance against loss from their Home/Business or other insurance providers.

8.2 Risk of Loss - Customer will bear responsibility for all malfunctions, failures, damage to or loss of equipment, except in the case of manufacturing defects and normal wear and tear covered under Section 9. In the event of any such damage or loss, Customer will promptly give SPS notice thereof. Customer will then select one of the following options:

(I) Pay to SPS an amount equal to the Standard Equipment Value or a fraction thereof for the damaged or lost equipment. In such case, the rental charges and other obligations of the Customer shall continue until the payment is made. After payment is made this Agreement will terminate as to the Equipment involved; **or**

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(II) Request that SPS repair or replace the damaged or lost equipment, and pay to SPS the cost of such repair or replacement. In such case, the rental charges and other obligations of the Customer shall continue during the period of repair or until replacement. If SPS is unable to repair or replace the equipment then option (i) shall apply. In any case, the amount to be paid to SPS shall be reduced by any applicable insurance proceeds paid to SPS.

5. Any action which jeopardizes SPS's ownership or agent / partner's ownership rights or ability to take possession of the Equipment.
6. Change in management or ownership of the Customer.
7. Failure to use the SPS network or to pay communications service invoices on time.

SECTION 9 - MAINTENANCE

9.1 Normal Maintenance - SPS or its authorized agent will be the exclusive source to maintain the Equipment and will maintain the Equipment in operational condition. Customer will deliver the Equipment to SPS or its agent for maintenance and Customer will pay all costs for shipment to SPS or its agent and shall be liable for any loss or damage during transportation. SPS or its agent will return the Equipment to the Customer and shall be liable for any loss or damage during transportation. When available, and as requested by the Customer, maintenance may be effected at the Customer's location; in which case Customer will pay for the transportation and labor costs of SPS or its authorized agents in accordance with the standard rates in effect. Such maintenance will be provided without charge to Customer for malfunctions and failures due to manufacturing defects and normal wear and tear. Maintenance required for other malfunctions and failure or damage caused by improper power source, abuse, accident, improper operation, abnormal conditions of operation, or other Customer misuse is covered under Section 8.2.

SECTION 12 - ASSIGNMENT

This agreement and the rights and obligations created hereunder shall not be reassigned by the Customer without the prior written consent of SPS Whenever Communications LLC.

SECTION 13 - NOTICES

All notices and other communications required or permitted to be given under this Agreement will be in writing and will be effective when delivered personally, when sent by confirmed fax, U.S Mail, or by certified courier addressed to the parties at their respective addresses set forth below, unless by such notice a different person or address shall have been designated.

If Customer, to:

The address given in Section 1 "Rental Data" and to Customer's listed fax number

If to (SPS) Whenever Communications LLC.

1945 17th Street, Sarasota , Florida 34234 USA

NOTE: USE OF ERRATIC POWER WILL DAMAGE EQUIPMENT. THIS IS OF PRIMARY IMPORTANCE IN COUNTRIES WHERE CONSISTENT POWER SUPPLY IS NOT AVAILABLE. CUSTOMER-PROVIDED AUXILIARY POWER GENERATOR SHOULD BE CONSIDERED & MAY BE REQUIRED.

SECTION 14 - GENERAL

14.1 Early Returns - Under no circumstance will Customer be granted credit for unused time or early return of equipment as it pertains to the effective date of rental.

14.2 Export Regulations - The Customer will not engage in exporting, diverting or re-exporting Equipment in a way inconsistent with U. S. export laws.

14.3 Excusable Delays - If SPS's performance of any obligation hereunder is delayed due to reasons beyond SPS's reasonable control, the time for performance of such obligation will be postponed for a period equal to the number of days of such delay. In no event will SPS be liable for any damages resulting from any delay in the delivery of Equipment or any delay in the performance of maintenance.

14.4 Previous Agreements - This Agreement supersedes all prior and contemporaneous agreements and representations made with respect to the same subject matter, and is the entire Agreement between the parties.

14.5 Severability - In the event that any one or more provisions contained in this Agreement should for any reason be held to be unenforceable in any respect under the laws of the state of Florida or of the United States, unenforceability shall not affect any other provisions of this Agreement and this Agreement shall be construed as if such unenforceable provision had not been contained herein.

14.6 Controlling Law - All questions concerning the validity, operation, interpretation and construction of this Agreement will be governed by and determined in accordance with the laws of the Florida.

14.7 Headings - The headings and titles to the section and paragraphs of this Agreement are inserted for convenience only and will not be deemed a part hereof or affecting the construction or interpretation of any provisions hereof.

14.8 Counterparts - This Agreement may be executed in one or more counterparts, each of which shall be deemed to be an original copy hereof.

14.9 Further Assurances - The parties agree to perform all acts and execute all supplementary instruments or documents which may be necessary or desirable to carry out the provisions of this Agreement.

Malfunction or failure of operation covered by this section will entitle the Customer to a reduction in rental charges on a pro-rated basis for a period commencing on the day the malfunction or failure is reported to SPS in sufficient detail to enable SPS or its agent to commence necessary repairs, and ending on serviceable condition. In no event will SPS be liable for any loss of profits, indirect, consequential or other damages resulting from any failure of the Equipment. The customer will not open the Equipment's housing, alter or repair or permit the alteration or repair of the Equipment, or make any attachments thereto, without the prior written approval of SPS Whenever Communications llc.

SECTION 10 - LIMITATION OF LIABILITY & INDEMNITY

10.1 Limitation of Liability - In no event will SPS be liable to the Customer for any incidental, indirect or consequential damages, regardless of cause.

10.2 Indemnity -The Customer agrees to protect, indemnify and hold harmless SPS from and against all claims, damages and costs including legal expenses arising out of the Customer's use of this Equipment.

SECTION 11 - DEFAULT

If Customer fails to perform any obligation specified under this Agreement or otherwise defaults, SPS has the right to terminate this Agreement forthwith by notice to the Customer. Upon such termination, (i) the balance of the Gross Rental Amount will be due and payable immediately, and (ii) SPS has the right, at its discretion, to take possession of and remove the Equipment from service immediately. Any other damages or amount chargeable to the Customer shall be immediately due upon such termination. In addition to failure to perform any obligations as elsewhere stated in this Agreement, the following shall be defaults by the Customer:

1. Issuance of writ, attachment, execution, or similar court process against the Customer or its property.
2. Bankruptcy or any application for reorganization, protection from creditors, insolvency, appointment of a receiver or trustee whether voluntary or involuntary.
3. Termination of the Customer's business.
4. Any false or misleading representation prior to or during the term of this Agreement

AGREED TO BY CUSTOMER

Customer Name (printed)

Customer Signature

DATE



SECTION 15 – CREDIT AUTHORIZATION FORM

I, _____, hereby authorize Whenever Communications LLC. via this signed

(Printed Name of Cardholder)

Authorization to charge my credit card for payment of airtime and (or) service/rental charges for your mobile satellite telephone equipment as outlined in the preceding Phone Rental Agreement. These are actual charges in addition to the deposit reserve detailed in Section 4.

- Visa
- MasterCard
- Discover Card
- American Express

Credit Card Number

Expiration Date (MM/YY)

Name of Cardholder

Security Code (3-4 Digits)

Company Credit Card

Name of Company as it appears on Card

Contact Phone Number

Billing Address	City	State	Zip	Country
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Please add & complete all charges below*:

- STANDARD RENTAL CHARGES (Section 1.3)** \$ _____
- BUNDLED MINUTE PACKAGES (Section 1.3)** \$ _____
- OPTIONAL ACCESSORY CHARGES (Section 1.6)** \$ _____
- DELIVERY CHARGES (Section 1.4) (no tax)** \$ _____
- Surcharges & Fees: Outside FL 2.75%, Inside FL 9.75% \$ _____

TOTAL TO BE CHARGED AT TIME OF RENTAL = \$ _____

* Customer also agrees that additional charges will be made after the rental period for airtime, extra rental days, damages, and (or) loss of equipment. Any changes or additional service selections after the rental has been sent out will incur a \$15.00 processing fee. There are no refunds or credits for early returns. Cancellations of order prior to shipment will incur a \$40 cancelation fee. Cancellations after orders are shipped are non refundable including airtime, bundles, and accessories. **International customers** are required to submit front and back copies of credit card, and gov.t issued id, and are required a cc or wire deposit of \$1434.99 per unit. Finalization on rental bills and airtime summaries are normally provided within 90 days from time rental was returned.

CARDHOLDER SIGNATURE

DATE

Please print legibly. Complete ALL information fields and return entire Agreement to SatellitePhoneStore.com via:

FAX: 1.877.971.2255 or 1.941.894.6682
SCAN & EMAIL: fax@satellitephonestore.com

MAIL: 1945 17th Street
Sarasota, FL 34234

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Thank You, for choosing SatellitePhoneStore.com