

Maintenance Program

This plan is made to keep you updated and current with your satellite phone equipment
By offering regular maintenance to ensure that your equipment is at optimal performance.

Features of 1 year service include:

- Free Firmware/Software upgrades
- Free cleanings(water damage cleaning available but this is not a warranted or guaranteed service)
- Free Testing, and Evaluation
- Free maintenance log for your phone
- Free 24/7 Technical Support
- Per year cost of \$60 for Satellite phones, and \$100 per year for BGAN machines

*This plan does not cover the cost of any repairs/replacement parts that might be needed.

Hardware IMEI#'s:

For multiline plans please contact SPS for supplemental forms and block pricing.

Send phones to:

- Satellite Phone Store
ATTN: Repair Department
1945 17th St
Sarasota, FL 34234 USA

24 hour Tech Support
+1- 941-955-1020 or 1-877-943-6383

For Repairs or Maintenance please email:
Repairs@Satellitephonestore.com

SECTION – CREDIT AUTHORIZATION FORM

I, _____, hereby authorize Whenever Communications LLC. via this
(Printed Name of Cardholder)
Signed Authorization to charge my credit card for payment of the Maintenance plan detailed in this document and (or)
Repairs, Labor or parts.

Visa MasterCard Discover Card American Express

Credit Card Number Expiration Date (MM/YY)

Name of Cardholder Security Code (3-4 Digits)

Company Credit Card

Name of Company as it appears on Card Contact Phone Number

Billing Address

City State Zip Country

HOW TO RETURN THIS FORM:
FAX: 1.877.971.2255 +1 941 894 6682
SCAN & EMAIL: fax@satellitephonestore.com

MAIL: 1945 17th Street
Sarasota, FL 34234