

Q. When will the Iridium 9555 be available?

A. Satellite Phone Store is currently taking orders for the Iridium 9555 Initial deliveries are anticipated to take place in mid to late November 2008. Satellite Phone Store will process orders on a first come, first serve basis.

Q. What is included in the Iridium 9555 kit?

A. The Iridium 9555 To Go Complete kit includes the following items:

AC Wall Charger and Plug Kit
Antenna, and Portable Auxiliary Antenna Adapter
DC Charger(Auto Accessory)
Hands-Free Headset
User Guide
Quick Start Guide
Holster
Battery(Rechargeable Li Ion)
USB to Mini USB Cable(for Data Connection)
Data CD

Q. Are the accessories for the Iridium 9505A handset compatible with the Iridium 9555?

A. Many of the Iridium 9505A's accessories are compatible with the Iridium 9555. Please review the chart below for a comprehensive list.

Accessory	9505A Handset	9555 Handset	Notes
AC Wall Charger and Plug Kit		Same	Compatible With 9505A and 9555
Antenna, Portable Auxiliary		Same	Compatible With 9505A and 9555
Antenna Adapter			New accessory, unique to the 9555
DC Charger(Auto Accessory)		Same	Compatible With 9505A and 9555
Hands-Free Headset		Same	Compatible With 9505A and 9555
Rechargeable Li-ion Battery			New accessory, unique to the 9555
Leather Holster			New accessory, unique to the 9555
User Guide			New accessory, unique to the 9555
Quick Start Guide			New accessory, unique to the 9555
USB to Mini USB Cable			New accessory, unique to the 9555
Data CD			CD contains USB drivers and soft copies of user manuals
Antenna Replacement, 9505A			Not applicable to the 9555
Battery Door			Not applicable to the 9555

Q. Where is the Iridium 9555 manufactured?

- A. The Iridium 9555 is manufactured in Malaysia.
- Q. Does Satellite Phone Store sell the Iridium 9555 handset by itself, without all of the accessories found in the fully kitted version?
- A. Satellite Phone Store will offer the same Kits that we have available for the 9505A. (Value, Complete, To Go Value, To Go Complete)
- Q. Can I still order Iridium 9505A handsets through Satellite Phone Store?
- A. Yes. Iridium 9505A handsets will be available until existing stocks are exhausted. As supplies are limited, Satellite Phone Store customers are encouraged to place their orders early to ensure your needs are met.
- Q. Will Satellite Phone Store continue to service and support the Iridium 9505A?
- A. Yes. Satellite Phone Store will continue to support the Iridium 9505A handset. Warranty and repair services will be maintained.